

DOIT MASTER AGREEMENT NUMBER:

**B-03-012**

DOIT APPROVAL DATE:

**8/1/2005**

**VENDOR NAME: AT&T CORP.**

**FEIN: 13-4924710**

**SERVICE/PRODUCT NAME: Long Distance Service: Interstate Directory Assistance**

**SERVICE/PRODUCT DESCRIPTION:**

AT&T Business Directory Assistance Service provides the following types of calls and features to customers: AT&T Business Directory Assistance is a directory service that allows callers to obtain telephone numbers for locations in the Mainland, Hawaii, Alaska and Puerto Rico as well as in Canada.

- Local and National Directory Assistance Services
- Business/Category Search - The Agent shall search for and provide the caller listings for businesses by requested category and city (e.g., florist in Corona, CA). Requested by category within a city and state.
- Reverse Number Search - The Agent shall search for and provide the published name and address requested by telephone number.
- Expanded Search – Enables the caller to increase the geographical area in searching the listing.
- Up to two look-ups per call

**SERVICE LEVELS:**

There are no service levels agreements available.

**SERVICE AVAILABILITY/LIMITATIONS:**

The customer must program their PBX to direct 00, 411, 555-1212-, NPA 555 1212 to our platform using either a DID DNIS # or the customers 8YY number programmed to terminate on the Directory Assistance platform.

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<b>SERVICE NAME: Long Distance Service: Interstate Directory Assistance</b>									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Cost Per Call
Add	07/29/04	09/08/04	1		Interstate Directory Assistance	call	\$0.00	\$0.00	\$1.05
Change	12/21/04	02/09/05	1		Interstate Directory Assistance	call	\$0.00	\$0.00	\$1.45
Change	07/05/05	08/01/05	1		Interstate Directory Assistance	call	\$0.00	\$0.00	\$1.20
NOTE: Grey highlighted items are no longer available. They have been either deleted or changed.									